

**RE: Update on Information request, - HC file A-2018-001646/cd**

David, Christina (HC/SC) <christina.david@canada.ca>

Wed 2019-03-06 11:28 AM

**To:** Devon Platana <DevonPlatana@cmail.carleton.ca>

Hi Devon,

Thanks for following up. I wanted to give you a bit of background on how the process works.

The ATIP Centre has 30 days from date of receipt to complete a request (we're currently on day 15/30). The way the system works is that the records are held by the individual programs who created them, so in order to obtain them, we have to task them with retrieval. The program has seven days to deliver the records, and in this case, their due date is tomorrow. If all goes well (meaning the program isn't late on delivering records, if there's not a huge volume of records, and if they don't require consultation with third parties potentially mentioned within, or if they do not have relevant documents), records are generally delivered before their legislative due date.

However, if the program returns with a large volume of records, or if their records require consultation, then we take an appropriate extension in order to allow the ATIP Centre sufficient time to review the records, remove duplicates, and prepare consultation packages. How long depends on volume and number of consultations required (let me know if you'd like more information on this part of the process).

At this point, we're still in the retrieval stage, and I won't know what the records will look like until I receive them.

FYI – we can't search the system based on the reference number, so your best bet is to refer to the file number that I've included in the subject line (it is also in the acknowledgement email that I sent you on 2019-02-20).

Should you have any further questions, please do not hesitate to contact me.

Thanks,

-C

Christina David

ATIP Analyst / Corporate Services Branch

Access to Information and Privacy

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**From:** Devon Platana [mailto:DevonPlatana@cmail.carleton.ca]

**Sent:** 2019-03-05 1:58 PM

**To:** atip / aiprp (HC/SC)

**Subject:** Update on Information request,

Good afternoon,

My reference number is #R336247289.

On February 14, I sent in my freedom of information request. I'm just wondering if there is any update on my requested information.

Thank you,

Devon